

## MHHS Programme Steering Group (PSG) Headline Report

**Issue Date: 05/06/2026**

Meeting Number	<b>PSG057</b>	Venue	<b>Elexon Offices</b>
Date and Time	<b>03 June 2026 10:00-11:30</b>	Classification	<b>Public</b>

### New / Outstanding Actions

Area	Ref	Action	Owner	Due
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### Decisions

Area	Ref	Decision	Rationale
<b>Headline Report and Actions</b>	<b>PSG-DEC127</b>	The Headline Report of the previous meeting was approved with no amendments.	There were no amendments raised by PSG members.

### Key Discussion Items

<b>Headline Report and Actions</b>	<b>DECISION:</b> The PSG Headline Report from the May PSG was approved with no amendments ( <b>PSG-DEC127</b> ). Updates were provided against the previous meeting's actions.
<b>Ofgem Update</b>	Ofgem confirmed that the Programme is in a strong position, citing both Migration and Qualification progress, and thanked the Programme and industry for their continued efforts.

	<p>Ofgem highlighted the Ministerial attention on MHHS, following recent engagement with the Minister for Energy. The focus is now shifting from delivery progress to understanding and communicating the benefits of MHHS, in particular how changes to settlement arrangements will impact domestic and non-domestic consumers.</p> <p>Ofgem also outlined the shifting attention to the M16 milestone and the shortened settlement timetable, with a clear expectation that confidence is demonstrated in the underlying mechanics and processes.</p>
<p><b>P487 Next Steps</b></p>	<p>The Programme confirmed that Ofgem has approved Modification P487 and outlined the required updates to the Migration Framework, including processes for applying and lifting the acquisition ban and associated appeals mechanisms.</p> <p>A MHHS Programme Change Request, CR065, has been raised, and published for Impact Assessment with responses due by 12 June 2026, and a decision to be brought back to the next PSG on 01 July 2026.</p> <p>The Chair noted that the mechanism is intended as a contingency and expressed a preference not to rely on it if Programme delivery continues as planned.</p>
<p><b>Programme Status Update</b></p>	<p><b>Critical Path</b></p> <p>The Programme presented the Critical Path through to M16 and confirmed that the Programme remains on track.</p> <p><b>Programme Status by Workstream</b></p> <p>Overall Programme status remains positive, with Qualification and Migration workstreams reported as green and on track. M16 has been reported as amber due to risks associated with supplier charges raised through consultation feedback.</p> <p><b>Programme Participants Journey Stages</b></p> <p>The Programme Participants Journey stages slide visually demonstrates where PPs sit in the E2E journey. Significantly, more than 50% of PPs have now completed testing and are in the later stages of the journey and we are seeing PPs move through the journey on a week by week basis.</p> <p><b>RAID</b></p> <p>The Programme presented the three highest scoring issues on the Programme. Two of which were brought to the previous PSG and are reliant on CP1628, which has now received SVG approval. These issues have, thus, been reduced to medium scoring issues. A new high scoring issue, i276, has been added this month relating to the process for lifting sanctions for Suppliers that have not qualified in time for M14. A BSC Modification Proposal is in the process of being raised to the June BSC Panel to resolve this issue.</p> <p>The Programme also outlined the key thematic risks, with updated headings, along with the relevant Programme actions being taken:</p> <ul style="list-style-type: none"> <li>• Central Party Capability &amp; Capacity to support PP volumes</li> <li>• PPs' ability to hit Programme timescales</li> </ul>

	<ul style="list-style-type: none"> <li>• Programme ability to approve M14</li> <li>• PPs' ability to complete Migration</li> <li>• M16 strategic risks</li> <li>• Regulatory/external change</li> </ul> <p>Programme provided an update on key RAID items relating to upcoming external code changes (CP1628 and Issue 120) which have moved to green since the last month's PSG.</p> <p>The Programme also presented detail on the highest risks for the periods of M14, M15 and M16, as per meeting slides.</p> <p><b>R1250:</b> The DIP Manager provided an update on the highest scoring M15 risk and confirmed that delivery remains on track and work is ongoing to clarify communications and escalation processes, with further updates expected by the end of June 2026. The DIP Manager accepted a request from the IPA and the Programme to review any proposed arrangements within June and before they are published as a firm proposal,</p> <p><b>Outstanding Work-Off items</b></p> <p>An update on the M11 Work-Off Plan was provided. Item 2 'Decision provided on migration incentives (Mod P487)' has now been completed and has turned blue. The final outstanding item is 'Outstanding SAT testing for M16 transition' which has a due date of 30 June 2026.</p> <ul style="list-style-type: none"> <li>• Elexon confirmed that there is strong collaboration in place between the Elexon and Programme teams to define and deliver the required SAT testing scope and noted that activities are currently on track.</li> </ul> <p><b>Section Summary</b></p> <p>The Chair summarised that the Programme is operating across two key horizons. In the longer term, focus remains on ensuring readiness for M16. In the nearer term, priority is on supporting a new cohort of non-SIT participants entering migration, with strong engagement from industry and the Programme helping to prepare for this transition.</p> <p>The Chair also noted the importance of closely monitoring central party resourcing to ensure capability is in place to support increased volumes of issues from non-SIT participants and the next phase of migration.</p>
<p><b>Migration Update</b></p>	<p>The Programme confirmed that migration continues to progress well, with over 10.5 million migrations completed, representing more than 30% of the total portfolio.</p> <p>The first non-SIT suppliers have now commenced migration and are progressing broadly as expected. Some initial issues have been identified, with the MCC actively working with those parties and capturing lessons learned to support subsequent participants.</p> <p>The recovery of previously below plan migration volumes is expected during Sprint 3, with plans in place to reach approximately 60% of the portfolio by the end of July 2026.</p>

	<p>The Programme also reminded members that there is capacity for over 62 million migrations between 22 May 2026 and 7 May 2027, against approximately 25 million MPANs remaining in legacy.</p> <p>Core Migration Dependencies were also presented, with all dependencies reported as Green.</p>
<p><b>Qualification Update</b></p>	<p>The Code Bodies confirmed that Qualification continues to perform strongly, with delivery on track across all waves and no material risks identified to the M14 milestone.</p> <p>Wave 1 is complete. Wave 2 is in final PAB approvals, with the remaining participants expected to complete on 10 June 2026.</p> <p>Wave 4 Qualification Testing is 99% complete, with one participant remaining and two outstanding tests.</p> <p>Wave 3 QAD submissions are nearing completion, with 29 of 31 received. Focus is now shifting to Wave 4 QADs, with some participants requiring additional support to complete submissions.</p>
<p><b>M16 Update</b></p>	<p>The Programme provided an update on M16 progress, confirming that the consultation on the first decision framework has now closed, with 33 responses received. Feedback was noted to be high quality and provided valuable insight to inform next steps.</p> <p>Responses were broadly mixed, with 22 supportive and 11 not supportive. Supplier feedback was evenly split, both in responses and in market share.</p> <p>A key theme emerging from the consultation is concern regarding supplier charges, driven by analysis of the impact of the shortened settlement timetable. The Programme is undertaking further assessment to understand how this should be factored into the decision framework.</p> <p>Additional feedback focused on strengthening decision criteria, including expectations around migration volumes and readiness thresholds required to support decision making.</p> <p>The focus is now on analysing consultation responses and aligning on a Programme position ahead of the upcoming decision points.</p> <p>The Programme also signposted that it is reviewing the timing of Readiness Assessment 8, and is considering bringing this forward to avoid overlap with the summer holiday period. Further detail will be provided in the coming weeks.</p> <ul style="list-style-type: none"> <li>• The Large Supplier representative asked whether the outputs from the consultation would be ready to be taken to the next MCAG on 23 June 2026. The Programme advised that the targeted timeline of the next MCAG remains uncertain and an alternative governance route may be required, via an extraordinary MCAG. The Programme noted the priority was the robustness of the outcome rather than the timeline.</li> </ul>
<p><b>Elxon Progress on IPA Tactical Actions</b></p>	<p>Elxon provided an update on the IPA's 17 tactical actions on Elxon's Service Management. Detail on the 12 closed actions, including the rationale for closure, was included in the slides.</p> <p>The five actions that remain open are:</p> <ul style="list-style-type: none"> <li>• Guidance change log</li> <li>• Operational contact register</li> </ul>

	<ul style="list-style-type: none"> <li>• Forward maintenance / release calendar</li> <li>• Elexon / REC FAQ</li> <li>• Monthly Elexon - REC misrouted ticket-review</li> </ul> <p>Further detail is available in the meeting slides.</p> <ul style="list-style-type: none"> <li>• The IPA noted that they are working with Elexon on closing out these actions and are aligned with Elexon on the status of each action.</li> <li>• The Large Supplier representative asked for an update on the five strategic actions that had accompanied the 17 tactical actions. The IPA advised that several workshops had been held with Elexon and subsequent recommendations issued to Elexon. These are currently under review internally with target dates agreed and will be presented to the July PSG.</li> <li>• The DNO / iDNO representative asked whether lessons learned from migration are being shared with non-SIT participants to support onboarding. The Programme confirmed that a lessons learned exercise is being undertaken through the MCC. This includes collating issues observed to date and developing a structured process to triage and communicate insights as they emerge. The lessons learned will be consolidated into a formal log and integrated with Service Management processes, including within ServiceNow.</li> </ul>
<p><b>M14 Acceptance Criteria</b></p>	<p>Programme presented the criteria required to meet M14, as well as key evidence required to demonstrate that the criteria have been met, and the update and status. Progress remains positive with no impacting central issues, as per meeting slides.</p> <p>The Programme noted it will be responding positively to DIP CR021, to allow early DIP onboarding to mitigate risks of DIP onboarding delays post-Qualification, which is currently out for consultation and encouraged PPs to respond.</p> <ul style="list-style-type: none"> <li>• The DNO / iDNO representative asked whether the LDSOs are required to respond to DIP CR021. The Programme clarified that there is no obligation for LDSOs to respond, as the change request is primarily targeted at qualifying parties, although engagement is encouraged where appropriate.</li> </ul>
<p><b>IPA Update</b></p>	<p>The IPA presented an assurance update, including an overview of Programme status and a risk watchlist across workstreams.</p> <p>Qualification was reported as green, with strong collaboration across Code Bodies and Programme teams, and no central issues identified that would prevent participants meeting the M14 milestone.</p> <p>Migration was reported as amber, reflecting delivery below the re-baselined plan. However, the IPA highlighted the available capacity and confirmed their confidence in the recovery plan. Four key risk watch areas were identified within the Migration workstream.</p> <p>The M16 workstream was noted as early green from an assurance perspective. The IPA highlighted that they had not seen consultation responses which are still under review by the Programme but recognised the positive governance and management approach in place through STEG.</p>
<p><b>Delivery Dashboards</b></p>	<p>The Chair highlighted two matters raised through the Delivery Dashboards, with the overall context being that the vast majority of the dashboard information was on track with Green traffic lights.</p> <p>The first related to engagement between RECCo and the DIP Manager on release management.</p>

	<ul style="list-style-type: none"> <li>The DIP Manager confirmed that engagement is ongoing, with alignment taking place on testing and preparation activities. No immediate blockers were identified and further follow up will be undertaken with RECCo representatives to ensure continued alignment.</li> <li>The RECCo representative noted that this is a known issue that has been under discussion for some time. While not considered critical, it remains an open item.</li> </ul> <p>The Chair raised a second risk, highlighting concerns from DNO and iDNO representatives regarding the ramp up of likely issue volumes from non-SIT participants and ensuring the resources are there and the process for resolving issues is as smooth as possible.</p>
<b>AOB</b>	<p>The Chair closed the meeting by noting the overall positive tone, highlighting the strong progress across the Programme. However, he cautioned against complacency given the scale and complexity of the Programme.</p> <p>Members were encouraged to continue acting as 'critical friends', staying vigilant and raising issues early and constructively where needed, rather than being overly reassured by the current green status.</p>

**Date of next monthly meeting: 01 July 2026 at 10:00**

**Attendees**

**Chair**

Steve Page

SRO (Elexon IM)

**Industry Representatives**

David Yeoman / Rachael Prosser

Carolyn Burns (replacing Elaine Eyles)

Graham Wood

Simon Harrison

David Yeoman / Rachael Prosser (replacing Jenny

Rawlinson)

Darren Johnson

Jonny Moore

James Stokes

Andrew Green (replacing Gareth Evans)

Neil Dewar

Andrew Campbell

Joel Stark

Jo Hill

David Moss

DNO Representative / iDNO Representative

Medium Supplier Representative

Large Supplier Representative

Supplier Agent Representative

iDNO Representative

DCC Representative

RECCo Representative

DIP Manager Representative

I&C Supplier Representative

NESO Representative

Small Supplier Representative

Supplier Agent Representative

Elexon Representative (Central Systems Provider)

Elexon (Supplier and Agent Qualification Lead)

**Apologies**

Tom Lowe

Paul Daniels

Consumer Representative

Avanade Representative

**MHHS IM**

Jason Brogden

Philip McCann

Ian Smith

Warren Fulton

Claire Silk

Programme Industry SME

Governance Secretariat

Assurance and Integration Lead

Programme Director

Transformation Lead

**Other Attendees**

Joe Ashworth  
David Gandee  
Andy McFaul  
Jenny Boothe  
Ian Giles

IPA  
IPA  
Ofgem  
Ofgem  
Elexon